



Transport Workers Union of America, AFL-CIO

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“United Invincible”

July 19, 2017

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Gary Kelly,
CEO Southwest Airlines

Contrary to the “employee first” principle that the company was founded on, there is now an absolutely intolerable and cancerous situation at Southwest Airlines. Groundworkers are flagrantly mistreated and abused by management. In shockingly high numbers, TWU 555 members are being disciplined, suspended without pay and fired for alleged offenses which are far too frequently arbitrary in nature.

Since January 15, 2015, Southwest has slapped their workers with more than 2,700 disciplinary actions and terminated 468 of them. In 2017, Southwest is writing up nearly three workers per day and firing one worker every other day.

Workers have had their livelihoods completely ripped away from them, stripping them of their ability to feed their families and keep roofs over their heads. Hundreds more have had their lives turned upside down by unwarranted suspensions.

This outright hostility to the workforce has obliterated morale, which can only have a negative impact on the passenger experience. The TWU finds it hard to believe that Southwest finds this to be an ideal business model. This anti-worker, labor relations driven construct cannot continue. The TWU will not sit idly by while your 1880’s Railroad style disciplinary machine tears through our membership without regard for the human damage inflicted. Efforts at addressing this onslaught of abuse have fallen on deaf ears. The TWU demands an immediate meeting to discuss this untenable situation. We are available any day the week of July 19th.

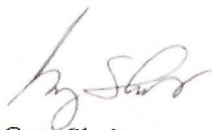
Sincerely,

John Samuelsen
International President

Greg Puriski
TWU Local 555 President

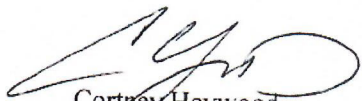


Mike Mayes
Air Division Director

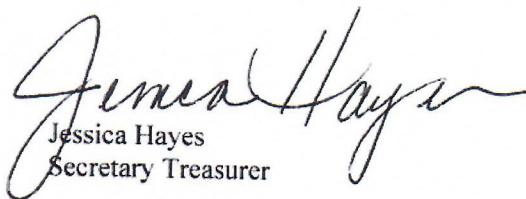


Gary Shults
Air Division Int'l Rep/Admin. VP

TWU Local 555 Executive Board



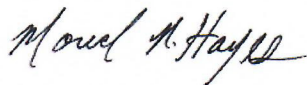
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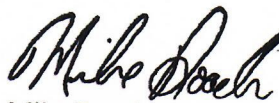
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